

**Khalida S. Burton, MBA, FHFMA, EHRC, CRCR**

**-High-Level Redacted and Consolidated Resume-**

Khalida S. Burton has over 25 years of community and organizational leader with extensive experience managing complex initiatives, coordinating cross-functional teams, and engaging senior leadership and community stakeholders to achieve mission-driven outcomes. Background includes leading compliance, operational improvement, and revenue cycle initiatives within healthcare organizations while organizing committees, facilitating training, and developing programs that strengthen collaboration and accountability. Active in community and professional service through leadership roles with the Healthcare Financial Management Association Maryland Chapter, Columbia (MD) Alumnae Chapter of Delta Sigma Theta Sorority, Inc., and board service as Treasurer for Grassroots Crisis Intervention Center. Brings a strong commitment to community engagement, service, and collaborative leadership aligned with the principles of servant leadership championed by Martin Luther King Jr.

**Current Experience**

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| Kohler HealthCare Consulting, Director | 2017-present |
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- Led complex healthcare consulting and operational projects, managing work plans, budgets, cross-functional teams, and executive stakeholder communication including C-Suite and Boards.
  - Directed compliance, internal audit, and regulatory initiatives, including Corporate Integrity Agreement (CIA) engagements, billing and coding audits, medical record reviews, and development of corporate compliance programs and governance structures.
  - Managed revenue cycle and patient financial services operations across hospitals, physician groups, and post-acute providers, improving billing, collections, denial management, and reimbursement performance.
  - Developed strategic initiatives, training programs, and performance metrics, using KPIs and analytics to monitor productivity, support client engagements, standardize processes, and drive operational improvements.
  - Provided financial, reimbursement, and litigation support expertise, including cost report management, contract analysis, charge master reviews, statistical sampling, due diligence, and expert testimony preparation.

**Previous Experience**

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|---|-----------------------|
| Erickson Living, Assist Director            | 2016-2017             |
| Howard University Hospital, Senior Director | 2012-2014*            |
| McBee Associates, Practice Director         | 1999-2012, *2014-2016 |

Extensive leadership experience in healthcare financial operations and consulting across provider organizations and advisory firms, including roles with Erickson Living, Howard University Hospital, and McBee Associates, overseeing patient financial services, revenue cycle strategy, and operational improvement initiatives.

- Provided executive oversight of Patient Financial Services and the full revenue cycle, including patient access, billing, accounts receivable, denial management, and collections to support financial performance and cash flow.

- Led and developed department leadership and operational teams, establishing performance expectations, monitoring productivity, and driving initiatives that improved efficiency and service quality.
- Ensured compliance with federal and state healthcare regulations and payer requirements while maintaining accurate billing, reimbursement practices, and strong internal controls.
- Evaluated revenue cycle performance through financial and operational metrics, identifying trends and implementing process improvements to reduce denials, improve collections, and strengthen revenue integrity.
- Partnered with executive leadership, clinical departments, and external stakeholders to align revenue cycle strategies with organizational goals and enhance the overall patient financial experience.

#### **Professional and Public Service Organizations**

- Healthcare Financial Management Association, MD Chapter Vice President
- Delta Sigma Theta, Sorority Inc
- Grassroots Crisis Intervention, Board of Directors

#### **Education**

- MBA Accounting, University of Phoenix
- MS Practical Theology, Regent University
- BS Accounting, Virginia State University

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