

Levita Y. Lowe

Summary

Results-driven Healthcare Executive with 15+ years of experience managing core operational systems, claims and benefits configuration, and enterprise-scale regulatory compliance across Medicaid and managed care settings. Proven leader of multimillion-dollar CMS and State Health IT initiatives, with deep expertise in vendor management, core platform optimization, and SDLC execution. Adept at aligning IT operations with clinical and financial strategy to drive operational excellence and compliance.

Experience

Project Director / Sr. Project Manager – Medicaid & CHIP Single Audit Resolution

Centers for Medicare and Medicaid Services (CMS) | Federal Contractor

Dec 2023 – Present (Full-Time)

- Lead \$8M multi-year CMS project overseeing audit resolution, regulatory compliance, and technical tool development
- Direct policy analysts, data teams, and tech writers to produce audit dashboards and regulatory guidance
- Coordinate directly with federal clients, overseeing SDLC, timelines, QA/UAT, and executive reporting
- Utilize and configure tools including MS Project, Python, Databricks, Amazon QuickSight, and MicroStrategy
- Provide subject matter expertise for CMS RFPs and re-competes, ensuring strategic alignment and compliance

Sr. Expert IT Project/Program Management Consultant

University of Illinois, Office of Medicaid Innovation (OMI)

Dec 2023 – Present (Part-Time)

- Serve as Agile PM Coach for Azure-based SaaS/IaaS implementations including Clinical Review Platform and Data Lake
- Guide product strategy, SDLC execution, UAT, and HIPAA-compliant policy development
- Draft RFPs/SOWs and manage budgets, vendor performance, and third-party integration
- Collaborate with cross-functional teams using Jira, Asana, and Team Dynamix

Sr. Associate Director of Project Management

University of Illinois, Office of Medicaid Innovation (OMI)

Aug 2021 – Dec 2023

- Established PMO and led hiring of PMs, BAs, and Analysts to oversee \$45M portfolio
- Managed vendor contracts, deliverables, and IT systems testing via Jira and MS Project
- Developed PMO governance, standardized project tools, and enterprise-wide reporting protocols

Deputy Project Director / Medicaid PERM

Centers for Medicare and Medicaid Services (CMS) | Federal Contractor

Jan 2019 – Aug 2021

- Co-led \$27M National Medicaid Claims Payment Error Rate Measurement (PERM) project
- Oversaw IT systems development, Agile SDLC, and direct coordination with CMS COR team
- Led system decommissioning plans and full-cycle compliance reporting

Data Integration & Reporting Manager / Medicaid PERM

CMS | Federal Contractor

Jul 2018 – Jan 2019

- Managed national claims reporting and database integrity for PERM
- Led change management, SLA tracking, and issue resolution protocols

Director, Scheduling Systems Management

NYU College of Dentistry

Sep 2017 – Jul 2018

- Product Manager for AI-based enterprise scheduling system serving 1,400+ students
- Directed 4-person team to optimize clinical/didactic rotations using custom configurations

National Supervisor of Claims Systems Configuration

Kaiser Permanente Health Plan

May 2014 – Sep 2017

- Directed 17 Analysts across 5 states configuring benefit and provider data in Epic Tapestry and BETS
- Oversaw claims processing, provider setup, remediation of benefit config errors, and KPI reporting
- Managed internal platforms including MACCESS, Epic CRM, Bizagi, SharePoint, and SAS Visual Analytics

Education

- **New York University (NYU)**
Master of Public Administration, Health Policy and Management
 - **University of Missouri-Columbia (MIZZOU)**
Bachelor of Arts, Biological Sciences
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Licenses and Certifications

- PMP (Project Management Professional) – PMI
 - CSM (Certified Scrum Master) – Scrum Alliance
 - ITIL® 4 Foundations – Axelos
 - Six Sigma Green Belt – Villanova University
 - CMMI Associate – CMMI Institute
 - SAFe6 Agilist – Scaled Agile
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Core Competencies

- Core Platform Configuration (Epic Tapestry, BETS, MACESS)
- Claims Processing & Provider Setup Oversight
- Agile SDLC, QA/UAT, Post-Production Operations
- Vendor Management, Contract Negotiation (RFP/SOW)
- Budget Oversight & Fiscal Strategy
- HIPAA & Regulatory Compliance (CMS, Medicaid, PERM)
- Data Analysis Tools (Python, SQL, QuickSight, MicroStrategy, Excel)
- Cloud Platforms (Microsoft Azure)
- Leadership of Multi-State and Cross-Functional Teams