

# — FAITH MATRANGA —

MULTIFACETED PROFESSIONAL WITH PUBLIC & PRIVATE SECTOR EXPERIENCE  
~MAKING UNCOMFORTABLE CONVERSATIONS COMFORTABLE SINCE 2014~

## CONTACT



[REDACTED]



[REDACTED]

## PROFILE

Seasoned professional with eleven years of progressive HR experience. Knowledgeable about employment law, union relations, policy and best practices, effective operational planning and processes. An asset who provides support and guidance to help leaders realize organizational goals while fostering an environment of respect, teamwork, fairness and consistency.

## ACCOMPLISHMENTS

- REDUCED NEW HIRE TURNOVER BY CREATING ROBUST RECRUITMENT & ONBOARDING PROCESSES
- IMPLEMENTED CONSISTENT USE OF PROBATIONARY REVIEW & PERFORMANCE EVALUATION PROCESSES
- CREATED GRIEVANCE SOP FOR LEADERSHIP & PARTICIPATED IN UNION NEGOTIATIONS
- STRENGTHENED LEADERSHIP BY PROVIDING POLICY TRAININGS & SUPPORT FOR FMLA, ADA, DISCIPLINE, ATTENDANCE, GRIEVANCES, ETC

## EDUCATION

### Trinity College Dublin

2009: MPhil Ethnic & Racial Studies

Dissertation – Women Rugger: Using Sport as a Means of Integration

### SUNY College at Brockport

2007: BS Anthropology

Minor: African & Afro-American Studies

Dean's List, EOP Scholar Athlete

## EXPERIENCE

### [Howard County Dept. of Inspections, Licenses & Permits](#)

August 2025 – Present: Chief of Operations (Assistant Administrator)

Manage the internal operations of the department, including advanced administrative work and supervisory responsibilities. My work involves oversight and direct management of human resources activities, budget development, legislative initiatives, SOP development and implementation. Additionally, this role includes acting as a departmental representative on county-level steering committees and workgroups, conducting special projects and research, identifying training needs and coordinating training efforts, managing the departmental webpage, as well as internal and external communications.

### [Howard County Government, Office of Human Resources](#)

April 2022 – August 2025: Senior Human Resources Analyst (Employment division)

Supporting Howard County's departments to provide internal customer service with integrity and accountability while performing advanced professional level administrative work. Performing a variety of duties in the areas of EEO, recruitment, employment, performance management, employee relations, human resources policies and best practices, and various other human resources generalist activities. Working within the local jurisdiction has further honed my skills in the public service sector and furthered my goal of working to support our local communities.

### [Baltimore Mayor's Office of Children & Family Success](#)

March 2020 – April 2022: Workforce Culture Manager (HR Generalist II)

Strategically laying groundwork to support large workforce culture shifts via process-building and implementation, employee relations and policy training, and various support functions such as document crafting and reviewing, full-cycle recruitment, leave and performance management to positively drive organizational goals that directly impact the agency's ability to deliver vital services to constituents. MOCFS experience has enabled a deep dive into the public sector and political landscapes, lifted professional prowess to a new level, strengthened problem-solving skills, sharpened communications abilities, and broadened HR know-how.