

# Yetta Harper Roggerson

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## EDUCATION

B.A., North Carolina Agricultural and Technical State University, Greensboro, MD-1980  
Speech Communications/Theatre Arts

ESI-The George Washington University School of Business Professional Certificates- 2005  
Associate Certificate in Project Management

## EXPERIENCE

TALBOTT SPRINGS ELEMENTARY SCHOOL, Columbia, MD  
Paraeducator /First Grade

September 2009-Present  
Nancy Thompson- Principal

TALBOTT SPRINGS ELEMENTARY SCHOOL, Columbia, MD  
Paraeducator /Kindergarten (Special Education)

August 2008-September 2009  
Nancy Thompson-Principal

VERIZON COMMUNICATIONS, INC., Hunt Valley, MD, Rockville, MD, Washington, DC  
Supervisor-Field Operations

September 2005-October 2007  
Andre Sanders

VERIZON COMMUNICATIONS, INC., Baltimore, MD  
Assistant to The President

November 1980-August 2005  
William R. Roberts

## SUMMARY OF QUALIFICATIONS

### Leadership Skills

- Coordinator of Parent Volunteer Appreciation Luncheon
- Advisor-Howard County NAACP Youth Council
- Committee Member-International Night-Community Liaison/Entertainment
- Parent Representative at PTA Council of Howard County
- Substitute Teacher
- Supervised and developed service technicians through performance appraisals and quality observations
- Primary liaison for Verizon with The Maryland Public Service Commission, FCC, other External Agencies and Customer Advocacy Groups
- Represented Verizon at formal and informal hearings

### Interpersonal Skills

- Work with small groups of students
- Assist teachers in implementing lesson plans
- Work with parent volunteers
- Mentor youth with the Howard County NAACP Youth Council
- Mentor African American girls with a program called Delta GEMS through Delta Sigma Theta Sorority, Inc.
- Mentor Title I Elementary students with a new program - D-STEAM (Delta-Science, Technology, Engineering, Arts and Mathematics) through Delta Sigma Theta Sorority, Inc.
- Mentor elementary students in the Saturday Math Academy

### Parent and Community Relations

- Collaborates with community organizations to prepare African American students for accelerated classes and academic success
- Collaborates with Howard County businesses to assist with fundraising efforts

### Professional Organizations

- Columbia (MD) Alumnae Chapter of Delta Sigma Theta Sorority, Inc.
- Youth Advisor-Howard County NAACP Youth Council
- Verizon Pioneers