

KIMBERLEY AMPREY FLOWERS

OVERVIEW OF STRENGTHS AND EXPERTISE

- Strong research and analytical skills
- Community engagement
- Performance measurement
- Program monitoring and evaluation
- Policy/program development and implementation
- Strong written and oral communication skills
- Effective change agent and results oriented
- Human Resources management (entry-level to executive)

PROFESSIONAL EXPERIENCE

Realtor, 2015- present

Kimberley Amprey Flowers, Realtor

- Advise families and businesses on the trends of the real estate market (i.e., interest rates, market shifts, neighborhood dynamics)
- Research and advise clients on financing products
- Prepare legal documents such as listing and sales contracts.
- Manage the various facets related to the purchase and sale of real estate in various jurisdictions around the State.

Deputy Director and Ombudsperson, 2007- 2015

Howard County, MD Department of Planning and Zoning

- Managed communications and outreach to County residents regarding development processes, policies, and initiatives
- Represented the County on the development of the Regional Plan for Sustainable Development (RPSD)
- Liaised with County Council on behalf of County administration
- Provided oversight of the Department's research, transportation planning, and zoning enforcement divisions
- Managed Department's human resources (i.e., performance evaluation, hiring, discipline, etc)

Selected Highlights

- Authored the Housing element of the County's 20 year comprehensive plan, *PlanHoward 2030*
- Created and implemented ProjectStat, a performance measurement tool modeled after the acclaimed CitiStat program
- Proven ability to identify resources to fund administration priorities (i.e., economic development and human services objectives)

Director, 2005-2007

City of Washington, DC Department of Parks and Recreation

- Managed the execution of the City's leisure services, as well as the maintenance of the City's 1,000 acre park system
- Established and executed policies and procedures pursuant to the mission and goals of the city's charter
- Administered an annual budget of approximately \$51 million and managed approximately 900 full-time and 500 seasonal employees
- Managed the largest capital improvement program in the city

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Selected Highlights

- Created the Office of Partnerships and Development, raising over \$2 million in direct and/or in-kind grants
- Created and implemented RecStat and OperationsStat, performance measurement tools modeled after the acclaimed CitiStat program
- Implemented the City's first comprehensive landscaping contract
- Selected to serve as a speaker at the first Urban Parks and Recreation summit in Chicago, IL

Director, 2002-2005

City of Baltimore, MD Department of Recreation and Parks

- Developed and implemented leisure services for Baltimore City residents and managed the City's nearly 1,000 acre park system and trees (street and park)
- Established and executed policies and procedures pursuant to the mission and goals of the City's administration
- Administered an annual budget of approximately \$26 million and managed up to 600 employees

Selected Highlights

- Created the Office of Partnerships and Development, raising over \$400K in direct and/or in-kind grants
- Created and implemented RecStat, ParkStat, and VendorStat, performance measurement tools modeled after the acclaimed CitiStat program
- Executed the Mayor's Playground Taskforce recommendations and constructed approximately 60 new playgrounds
- Undertook the planning, design, and construction of the City's first new recreation center in 26 years
- Established and implemented the Urban Park Ranger program

Operations Analyst, 2000-2002

City of Baltimore, Mayor's Office—CitiStat

- Coordinated the collection of operational data from various City agencies used to achieve the most effective and cost-efficient use of City tax dollars
- Performed quality control assessments of data and advised decision makers regarding opportunities to improve the quality and effectiveness of municipal services

Selected Highlights

- Designed measurement templates for major City agencies (i.e., Baltimore Housing, Recreation and Parks, and Baltimore Housing Authority) which currently serve as the basis for measuring/directing agency outcomes
- Co-presented the CitiStat program with Mayor O'Malley at Middle Tennessee State University at the request of Vice President Al Gore, visiting professor

Economic Development Associate, 1999-2000

Hammer, Siler, George Associates

- Developed economic development strategies for urban neighborhoods and communities
- Gathered data through interviews, field research and database access, analyzed demographic data, and engaged community groups in visioning/planning

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Selected Highlights

- Co-developed market studies for a variety of municipalities which were used in support of larger master plans (i.e., Downtown Silver Spring and Park Heights master plan)
- Co-developed a market study for the city of Newport News, which compared/contrasted market-rate housing and the city's public housing stock

Secondary English and Language Arts Teacher, 1994-1996, 1997-1999

Baltimore City Public Schools and New York City Public Schools

- Coordinated, planned and implemented Baltimore City's English and Creative Writing curricula
- Planned and executed daily lessons, devised appropriate test instruments to address a range of learning styles and levels, and collaborated with various organizations and educators to create meaningful and fun learning experiences

Selected Highlights

- Designed and implemented the Playwright-in-Residence program
- Designed and directed a student-produced Black History assembly
- Created a service-learning program to expose students to the problem of homelessness

EDUCATION

New York University, New York, NY

Wagner School of Public Service

Master of Urban Planning

James Madison University, Harrisonburg, VA

Bachelor of Science

Speech Communication/Public Relations concentration

Minor in Education

PROFESSIONAL AFFILIATIONS

Leadership Howard County, *Class of 2009*

National Association of Realtors (MAR & HCAR)

SERVICE

Delta Sigma Theta Sorority, Inc.

Monarch Academy-Baltimore, Public Charter School, *Board Chair*

NAACP-Howard County Branch #7020, *Member-at-Large and Housing Chair*

Northfield Elementary School PTA, *delegate, PTA Council of Howard County*

PROFESSIONAL LICENSES

Realtor, State of Maryland

ADDITIONAL INFORMATION

Outstanding Woman of Maryland, *Day Break WEAA FM*

Rising Star Award, *Greater Baltimore Urban League*

Hobbies: Fitness, Reading, Traveling

REFERENCES

Personal and Professional references available upon request