# County Council of Howard County, Maryland

2017 Legislative Session

Legislative day #\_\_12\_\_

# **RESOLUTION NO. 114** - 2017

Introduced by: Chairperson at the request of the County Executive

A RESOLUTION confirming the appointment of Steven J. Plakitsis to the Adult Public Guardianship Review Board.

Introduced and read first time on September 5, 2017.  By order  Jessica Feldmark, Administrator to the County Council
Read for a second time and a public hearing held on Sphuler 18, 2017.  By order Justica Holdmark  Jessica Feldmark, Administrator to the County Council
This Resolution was read the third time and was Adopted_, Adopted with amendments_, Failed_, Withdrawn by the County Council
on October 2, 2017.  Certified by Issue Administrator to the County Council

NOTE: [[text in brackets]] indicates deletions from existing language; TEXT IN SMALL CAPITALS indicates additions to existing language. Strike-out indicates material deleted by amendment; <u>Underlining</u> indicates material added by amendment.

1	WHEREAS, Section 404 of the Howard County Charter and Section 6.300 of the Howard
2	County Code provide for the County Executive to appoint and for the County Council to confirm
3	nominees to Howard County Boards and Commissions created by law; and
4	WHEREAS, Sections 14-401 through 14-404 of the Family Law Article, Annotated Code
5	of Maryland and Council Resolution 38-1989 provide for an Adult Public Guardianship Review
6	Board in Howard County; and
7	WHEREAS, the County Executive has proposed the appointment of Steven J. Plakitsis as
8	a member of the Adult Public Guardianship Review Board; and
9	WHEREAS, the County Council ratifies the County Executive's special trust and
10	confidence in the abilities of the nominee.
11	NOW, THEREFORE, BE IT RESOLVED by the County Council of Howard County,
12	Maryland this day of October 2017 that the following person is appointed as a
13	member of the Adult Public Guardianship Review Board to serve from the passage of this
14	Resolution to June 1, 2020 or until a successor is appointed and confirmed:
15	Steven J. Plakitsis
16	Columbia, MD

# STEVEN J. PLAKITSIS

#### SELECTED CAREER ACCOMPLISHMENTS

#### **LEADERSHIP**

- > Directed, organized, and managed program operations, improving performance and achieving organizational goals, cost effectiveness, and compliance with regulatory statutes.
- > Played a pivotal role in building working partnerships and consensus among diverse groups and programs, and provided effective liaison services.
- Managed multiple human resource activities for a 70-person division.
- > Selected as Legislative Liaison and drafted agency's position on various bills, programs, and projects.
- > Motivated and led professional team providing effective social services and medical care. Developed a "winning" attitude and confidence in staff.

### MANAGEMENT and ADMINISTRATION

- Developed and refined organizational structure, and internal procedures and workflow increasing productivity, efficiency, and effectiveness.
- Developed policies and guidelines that established clear direction and developed consistency of activities. Addressed/monitored access to services, quality assurance, and utilization issues.
- > Developed and maintained quality controls, databases, monitoring/evaluation processes, and compliance/performance measures.
- > Identified and resolved diverse issues and problems, organized operations and processes, and managed multi-organizational teams.
- Aggressively pursued and attained goals through activities that focused on measurable outcomes and timeframes.

#### **QUALITY IMPROVEMENT**

- > Developed and formalized Quality Improvement Program and processes that exceeded standards of two national accreditation organizations (verified by on-site evaluations).
- > Identified and analyzed highlights, trends, and problem areas; developed, recommended, and implemented corrective strategic and tactical action plans.
- Managed the implementation and evaluation of Quality Management Program to ensure continuous improvement and compliance with accreditation and licensing guidelines:
- > Developed and maintained tracking system for personnel requirements and training records resulting in improved compliance with accreditation standards by over 25%.
- Monitored sentinel indicators, collected, analyzed, and reported data in the implementation of quality improvement activities.

# TRAINING and DEVELOPMENT

- > Designed and implemented staff development and multi-phase training programs that met critical staff and organizational needs, and complied with state licensing and accreditation standards.
- Conducted on-going orientation and training program for organization to provide staff with basic skills and working knowledge to perform their duties. Also drafted numerous training and procedures manuals.
- Provided technical assistance to service organizations and recommended programmatic improvements to ensure compliance with regulations and best clinical practices.
- Published and presented article "Discipline and the Foster Parenting of Teenagers and Adolescents." Presented at numerous conferences regarding management issues in social service organizations.

## EMPLOYMENT HISTORY

Administrator – In-Home Famil Services and Adult Services	Howard County Dept. of Social Services	2012 - present		
Licensing Coordinator	Office of Licensing and Monitoring	2005 - 2012		
Program Manager	Granite House, Inc.	2002 - 2004		
Quality Assurance/Training Mgr	Foster America, Inc.	2001 - 2002		
Program Manager	RESI – Towson University	1999 - 2001		
Quality Service Manager	CIGNA Behavioral Health, Inc.	1998 - 1999		
Director of Quality Improvement	Board of Child Care	1997 - 1998		
Health Care Manager	Baltimore City Dept. of Social Services	1994 - 1997		
Supervisor – Foster Care Intake Administrative Specialist	Baltimore County Dept. of Social Services	1988 - 1994		
Child Welfare Supervisor	Cecil County Dept. of Social Services	1985 - 1988		
EDUCATION				
University of Maryland	MSW Concentration: Social Strategy	1980		
Towson University	Social Sciences, Sociology, and Secondary Edu	ication 1975		
HONORS				
- Foster Care Supervisor of the Year - State of Maryland Department of Human Resources. 1986				
- Mayor's Citation for Public Service - Mayor, City of Baltimore.				
- Marine of the Month - Marine Corps Development and Education Command, Quantico, VA 1976				