### **Professional Experience:**

#### **Work Release Counselor, Howard County Detention Center** October 2015 – Present

- Monitor inmates on caseload and assist with needs prior to release. Make referrals to in-house and community resources. Act as liaison between inmate & other organizations.
- Provide assistance with employment, housing, substance abuse, medical, mental health and other needs necessary for successful reentry.

#### Reentry Health Services Coordinator, Healthy Howard, Inc.

October 2013 – October 2015

- Review inmate eligibility for programs prior to release. Receive and review referrals from outside local agencies and organizations.
- Assist pretrial and sentenced inmates to enroll in services, programs, and benefits they are eligible for.
- Advocate for inmates by providing knowledge. Present important health information at Reentry class. Administer health surveys.
- Collect and analyze data for Transition from Jail to Community (TJC) initiative.

### Advanced Advisor, UMUC Military & Veteran Advising

June 2011 – October 2013

- Assist current & prospective students in selecting degree programs & enrolling in appropriate courses. Assist students in using support services or military & veteran benefits to finance their education.
- Experience using multiple databases & CRM's to record & maintain student records. Engage in special student outreach projects for residency, degree mapping, recruitment & retention.

### Graduate Assistant, UMES Criminal Justice Department

September 2009 – May 2011

- Responsible for teaching, tutoring, administering & grading exams
- Creating spreadsheets, meeting minutes, mass mailings and documents.

#### Data Specialist, UMES Student Access and Success- Retention

April 2011 – August 2011

- Responsible for collecting, organizing, recording, analyzing and evaluating data. Monitoring changes in data & presenting findings to stakeholders.
- Creating spreadsheets and charts. Develop timeline and action plans.

## **Education**:

#### Walden University

- PhD, Human and Social Services, May 2021, 4.0 GPA
- **Capella University**

- M.S. Human Services, Fall 2017, 3.23 GPA

#### **Community College of Baltimore County**

- Corrections Professional Certificate, April 2017
- **University of Maryland Eastern Shore**
- M.S. Criminology & Criminal Justice, May 2011, 4.0 GPA
- B.S. Criminal Justice, December 2008, 3.55 GPA \*Magna Cum Laude

## Certifications

Human Services Board Certified Practitioner, (HS-BCP), April, 2019

Certified Anger Management Specialist (CAMS-I), October, 2018

### Training

Guiding Good Choices (GGC) Facilitator Mental Health First Aid Strengthening Families Program Diversity Awareness Crafting Effective Documents t3 Trauma & Homelessness Bridges out of Poverty- Getting Ahead Cultural and Linguistic Competency Mental Health and Suicide Prevention American Heart Association- CPR PREA

Correctional Training Academy

# **Interests & Hobbies**

Advocate for Homeless Population Successful Offender Reentry Golden Key National Honor Society Phi Kappa Phi, Member UMES Cert of Academic Achievement Dean's List Magna Cum Laude Green Initiative Award Recipient

### **Relevant Coursework**

Collaborative Community Case Analysis Helping Indiv, Org & Communities Social Work & Social Welfare Social Problems Public Service Leadership Applied Statistics Advanced Communication Skills Qualitative Methods Ethics & Decision Making in Human Serv Research & Evaluation Strategic Planning & Effectiveness Administration & Policy Research Methods