

Orlando Wright

I wish to align myself with a well-respected organization by pursuing a challenging, responsible, dynamic, and rewarding career while applying my knowledge, skills, and enthusiasm.

EDUCATION

Capella University, Minneapolis, MN— *Ph.D.*

January 2012 - June 2018

Dissertation title: Parenting Status Offending Youth: Parents' perception of diversionary services in the Juvenile Justice System.

Committee: Dr. Paul Maione, Dr. Lee Shilts, Dr. Ron Muchnick

Research Interests: Mental health care, integrated healthcare, Substance use Disorders, Juvenile and Criminal Justice, and Diversionary Services.

University of Connecticut, West Hartford, CT — *MSW*

September 2001 - December 2003

EXPERIENCE

American Society of Addiction Medicine (ASAM), Rockville, MD — **Director, Partnerships and Innovation**

April 2020 - present

- Identify and develop partnerships to expand the effective adoption of The ASAM Criteria®
- Develop and expand innovative partnerships include the ASAM CONTINUUM® and Co-Triage® software products, ASAM Criteria-related training and consulting services, and the ASAM Level of Care Certification.
- Work with potential partners including nonprofit associations, states, healthcare provider organizations, payers, and managed care organizations, among others, to evaluate current systems and processes and identify business needs.
- Work with the Associate Director of Quality Improvement to create outreach plans to engage these states.

SKILLS

Behavioral health business case development

Coalition building

Clinical practice

Project development & management

Public Presentations

Appointments

Appointed by County executive Calvin Ball to the Local Behavioral Health Authority board member

AWARDS

Anna Tedesco Award at Wheeler Clinic

Outstanding Services to the Community Award 2019

Certificates

Mental Health First Aid

Licensure

LCSW-C in MD | #23307

- Track ASAM's relationships with states and work across ASAM departments to ensure coordination and effective communication.

Walden University, Columbia, MD — *Contributing Professor*

August 2018 - Present

- Guide students in a Council on Social Work Education (CSWE) accredited program in Social Work practice and research.
- Foster development of critical thinking skills in academic writing and field placements.

Primary Care Coalition, Silver Spring, MD — Behavioral Health Integration Manager

July 2017 - March, 2020

- Key regional facilitator for inter-organizational initiatives to reduce acute care hospital utilization and cost of care among those with behavioral health diagnoses at 6 hospitals (Holy Cross, Johns Hopkins, MedStar, Adventist systems) in Montgomery County, MD.
- Serve as contract lead for community agencies on several projects in the Maryland innovation grants.
- Enacted systems change through the development of Outpatient Mental Health Clinics initiatives across multiple agencies to bring same-day access and just in time prescriber efficiencies for patients transition from hospital care to the community.
- Developed and facilitated cross-agency and system collaboration through the Behavioral health workgroup to bridge the gap between community providers and hospital behavioral health teams.
- Leverage health information exchange (HIE) to facilitate a responsive system in the development of crisis houses, ACT teams, and training in mental health first aid.
- Develop relationships of trust and respect with community behavioral health leaders from the hospital, county government, community-based organizations,

and community providers. Serve on the Behavioral Health Workgroup of Healthy Montgomery, the cross-sector local health improvement coalition. Workgroups are tasked with identifying cross-organizational needs for improvement (e.g. gaps in services, care transition or communication procedures, technology or data sharing constraints), reviewing and recommending evidence-based practices or other results-oriented solutions, developing work plans and metrics for pilot tests, and empowering organizations to do such tests.

- Facilitate change at a systems level - among member Hospitals, community-based behavioral health providers, Core Services Agencies, and policy and payer stakeholders that results in a reduction of acute care hospital utilization and cost of care for those with severe mental health diagnoses.

Humanim, Columbia, MD—Part-Time Clinician

September 2017 - August 2019

- Collaborated with police to respond to crisis situations in the community
- Performing thorough mental status assessments
- In the event of invoking the Emergency Petition, fully completing the Emergency Evaluation document
- Integrating treatment plans to aftercare plans to reduce future crisis

Charter Oak State College, New Britain, CT — Adjunct Professor

March 2016 - present

- Charter Oak is the only online accredited state school.
- Keep abreast of developments in the field by reading current literature, talking with colleagues, giving presentations at conferences, and serving on committees in professional associations.
- Prepare course materials such as syllabi, homework assignments, and handouts.
- Develop and teach online courses using Blackboard. Prepare and deliver lectures to undergraduate or graduate students on topics such as substance use,

mental health, and criminal justice.

**Catholic Charities of Greater Hartford, Hartford,
CT—Director of Clinical Services**

May 2016 - July 2017

- Developed and implemented practice standards for the disciplines of behavioral health.
- Worked in partnership with the Director of CQI to ensure effective design and implementation of CQI systems and utilizing results for program improvement.
- Ensured that all licenses and funder expectations are met (e.g. DPH, DCF, EDS, NPI, etc.). Worked in partnership with billing staff to ensure 100% collection by monitoring productivity standards, reports and designing corrective action plans to address problem areas.
- Understood and monitored compliance with expectations of Title 19 and other 3rd party insurance companies by developing standards of practice. Worked with clinical staff to develop philosophies of treatment and service delivery for the various areas of behavioral health.
- Developed and maintained accountability for outcomes of Behavioral Health using data to improve programs and service delivery. Worked with funders and grants to ensure full compliance with contract requirements.
- Assessed and assisted in the development of a training plan for clinical staff/programs. Worked independently to work with program staff and meet deadlines.

**State of Connecticut Department of Mental Health and
Addiction Services, Middletown, CT — *Behavioral Health
Clinical Manager***

March 2016 - April 2016 (laid off)

- Oversaw statewide mental health Jail Diversion Program, Women's JD, Veteran's JD, Substance

Abuse JD, and the Alternative Drug Intervention.

- I Managed grant review, ongoing monitoring, and reporting to state stakeholders. Supervised the Manager of the statutory Pretrial Alcohol/Drug Education program that operates statewide through eight private community providers; provide oversight for the budget, policies, procedures, and quality improvement; participate in interagency legislative initiatives regarding the program; ensure that the program responds to legislative initiatives.
- Partnered with geographical courts statewide and treatment providers to implement diversionary services.

Team Supervisor, (March 2015-March 2016)

- Supervised 13 team members who provided Young Adult Services team to transitional aged youth.
- Contributed to the Department of Mental Health and Addiction Services leadership team.
- Management of placement of young adults in housing, treatment, and other ancillary services.
- Provided support for the Assertive Community Treatment team members.

Southeastern Council on Alcoholism and Drug Dependence, Norwich, CT—Director of Outpatient Services

June 2014 - March 2015

- Managed and led daily operations of outpatient substance treatment programs.
- Collaborated with the state department Court Support Services Division (CSSD) to deliver court-ordered services.
- Instrumental in instituting new practices of quality assurance for contractors and patient care.
- Supervised clinical staff and provided direction, coaching, and support.

Wheeler Clinic, Inc, Plainville, CT — Various positions
Jan 2004 - June 2014

Program Director, (June 2011-June 2014)

- Responsibilities included supervision and management of daily operations, budget, and personnel for the Youth Equipped for Success (YES) program. The program is a charge of the Court Support Services Division (CSSD) and provided clinical and skills-based services for youth and families.
- Additional responsibilities included the ongoing collaboration with community programs, clinical delivery of service, and continuous adherence to quality standards of the YES program.
- Further, as a director, I supervised quality assurance of all evidence-based programs in our center as well as the home-based family model, brief strategic family therapy (BSFT).

Senior clinician, (January 2008-June 2011)

- I worked as the senior clinician in a group home setting where I provided therapeutic treatment for children and their families. As a part of the management team, I supervised all clinical services and supervised direct care staff members. This group home integrated DBT into their daily milieu.

Team Supervisor, (January 2006-June 2008)

- I supervised a small team which provided permanency services in the foster care department's Life Long Family Ties Program. The premise of the program was to help adolescents locate their natural connections after being placed in state care. This work was cutting edge and helped to connect young people with loved-ones after they were set to age out of the Department of Children and Families system.

Care Coordinator, (January 2004-June 2006)

- I worked as a care coordinator within the state system to connect children who will eventually age out of the Department of Children and Families (DCF) system to reconnect with various lifelong connections. This work involved collaborating with DCF workers, children's

connections, and other stakeholders.

PROJECTS

Opioid Intervention Team— *Montgomery County Government*

Participated in the strategic planning of Montgomery County, MD harm reduction, treatment, and recovery committee.

OMHC Initiative — *Nexus Montgomery Regional Partnership*

Developed the business case, procured approval and funding, secured MTM Services/The National Council for Behavioral Health to optimize 5 Outpatient Mental Health Clinics (OMHC) across two agencies.

Mental Health First Aid — *Primary Care Coalition, Inc.*

Working across 6 hospitals, I recognized that there was a need for mental health first aid training. I secured a grant through SAMHSA to train 2,250 participants over a three year period.

MEDCONNECT— *Nexus Montgomery Regional Partnership*

Developed a gap model for the severely mentally ill population to receive medication within 24-48 after hospital discharge.

Integrated Crisis house— *Nexus Montgomery Regional Partnership*

Developed business case, procured one million dollars of hospital funding and hospital approval to develop an integrated hospital-based 16 beds crisis house with Sheppard Pratt Health System.

Co-Locate Model— *Montgomery County, MD*

Developed, curated, and implemented the necessary relationships to forge a partnership between Urban Behavioral Health Associates, Green Pharmacy, and Montgomery County Health Care for the Homeless. This model co-located a psychiatrist at the county homeless shelter. Green pharmacy will also be on site. We are poised to serve the severely mentally ill/homeless population in a unique bridge which enables services at a place where it is convenient to the clients.

Publications & Presentations

Wright, O. (March, 2019). *Healing Spaces in Mental Health*. Panel discussion at Women in Healthcare, DC Chapter, Washington, D.C.

Wright, O. (June, 2018). *Hospitals: What We're Looking For*. Presenter at Community Behavioral Health of Maryland annual conference, Baltimore, M.D.

Wright, O. (November, 2018). *6 Hospitals. Four Systems. One Community*. Presenter at Regional Partnership Collaborative, Annapolis, M.D.

O.Wright. (2018). *Parenting Status Offending Youth: Parents Perceptions of Diversionary Services in the Juvenile Justice System*. Ann Arbor, MI: Proquest Publishing.

Evans-Phillips, J. & Wright, O. (2018). *Soaring into Greatness*. Hartford, CT: CreateSpace