

# Stacey A. Bisnette

## Community Health Worker

Consistent and engaging health professional with hands on clinical, community outreach, health education, and health IT experience. Proficient and flexible in delivering exceptional customer service and technical skills within a demanding atmosphere for multiple customers concurrently. Ability to work independently and within a multidisciplinary team. Strong written and verbal communication skills with the ability to provide education in multiple formats be it one-on-one or in a classroom setting. Ability to develop, foster and maintain effective working relationships with co-works and community members. Excellent interpersonal skills with experience using medical terminology and public health research to deliver education on various topics. Knowledgeable and proficient in health program development, program evaluation, health and needs assessment, health behavior-change principles and communication methods.

## Education

### Master of Science in Public Health

- Southern New Hampshire University, GPA: 3.94

May 2018  
Manchester, NH

### Bachelor of Science in Health Promotion

- Southern New Hampshire University, GPA: 3.94

May 2016  
Manchester, NH

### Certified Health Education Specialist

April 2019

### Road to Health Diabetes Educator

August 2019

### Freedom from Smoking Facilitator

September 2019

### Certified Mental Health First Aid

January 2020

## Professional Experience

### Community Health Worker

March 2019- Present

Holy Cross Health: Trinity Health

10720 Columbia Pike, Silver Spring, MD, 20901

- Provides health education, teaching chronic-disease management skills through activities that focus on improving health equity and healthy behaviors by increasing knowledge.
- Analyzes community needs for appropriate program opportunities while collecting data and reporting for future program and event planning and screening services.
- Collaborates and Coordinates health education programs, outreach, community engagement, screenings and events, promoting all health events and education with community members and stakeholders.
- Serves as a liaison helps individuals connect with appropriate resources that aid in improving overall health, reducing hospital visits and improving health equity.
- Engages in regular continued education and trainings to strengthen knowledge and improve proficiency.
- Key planner in developing and migrating in-person learning to virtual learning platform in the wake of public health climate needs.

**Community Human Services Worker**  
Ready Responders (Contract)  
1320 Magazine St., New Orleans, LA, 70130

May 2020- October 2020

- Provides support for emergency medical technicians of onsite COVID-19 community testing of individuals with racially and economically diverse backgrounds.
- Delivers health and social support to community members in their homes.
- Engages community members in health education in reducing the spread of COVID-19 and reducing the spread of infectious illnesses.
- Analyzes community and individual needs offering connections to appropriate program opportunities and resources serving as a liaison in linking social services with community members.
- Collaborates and Coordinates mass testing plan and process with on-site managers and project team.
- Communicates with administrative staff regularly of the daily process changes to ensure all community member received proper care.

**Health and Wellness Program Manager**  
BCAUSEICAN (Volunteer)  
7600 Ora Glen Drive  
Greenbelt, MD, 20770

April 2018 - Present

- Leads the health and wellness program for a growing non-profit organization, implementing health educational and wellness activities to influence healthy behavior and develop strong community relations.
- Manages wellness and education programs aimed at improving health and knowledge
- Engages the community through collaborative outreach and quality assurance of health management community programming and events such as health fairs.
- Develops program strategies and goals to promote community wellness based on community resources.
- Attends community events and health education workshops to collect data for future program development designed to meet the needs of vulnerable underserved populations.
- Develops and manages partnerships with a broad set of organizations and community agencies to impact health issues across communities while working within a limited programming budget.

**Electronic Medical Record Software Analyst/Educator**  
Sturdy Memorial Hospital  
211 Park Street  
Attleboro, MA, 02703

November 2005 - May 2017

- Lead in the development and implementation of comprehensive new and revised programs, technical support, training curriculums, and presentations for manuals and courses to increase staff knowledge, system operational excellence, and compliance in use of the EMR.
- Educated staff members in multiple formats such as one-on- one, class room, and on site live education.
- Collected data metrics to identify system malfunctions and aided in developing a strategic direction to analyze existing or proposed system strategies that improved patient care and office operations.
- Maintained multiple projects and timelines through project management to meet program objectives.
- Lead in performing program evaluations to meet specifications, management system, and government health policies and regulations for 17 multi-specialty and primary care physician offices.
- Provided engagement and collaboration with internal and external multidisciplinary team of administrators and stakeholders in project planning and implementation of programs and agreements