

► Pam Lanman Guzzone

Howard County, MD

Professional Experience

Operations Manager (2/2014 – 12/2019)

Office of the Director, NASA/Goddard Space Flight Center (Greenbelt, MD)

Responsible for management oversight of the Goddard Employees Welfare Association (GEWA) including budget and personnel management for the Goddard Child Development Center, 2 NASA-themed gift shops, a community/recreation center and the food services contract for Goddard.

Organization Development/Change Integration & Sustainment Mgr (5/2006 – 2/2014)

Office of Human Capital Management, NASA/Goddard Space Flight Center (Greenbelt, MD)

Operated as an internal consultant to Goddard organizations for organizational development and organizational design. Included a multi-year assignment with the Information Technology and Communications Directorate to support a major reorganization and culture change effort.

Special Assistant (5/2003 – 5/2006)

Office of Human Capital Management NASA/Goddard Space Flight Center (Greenbelt, MD)

Led implementation of all Human Resource-related requirements of a Class Action Settlement Agreement. Included redesign of promotions processes for scientists and engineers as well as redesigns of the application process for leadership training opportunities, the Individual Development Plan process and the annual Performance Appraisal process.

Technology Commercialization Specialist (1/1997 – 5/2003)

NASA SBIR/STTR Program Mgmt Office, NASA/Goddard Space Flight Center (Greenbelt, MD)

Developed and strengthened the documentation and sharing of information about commercial applications of technologies developed under NASA's Small Business Innovation Research Program and Small Business Technology Transfer Program. Significant role in the content development of the on-line proposal development and review system for this grant-based annual program.

Community Involvement

- **President**, Board of Directors of the Arc of Howard County; Board members since 2013
- **Leadership Coach**, Leadership Howard County's Leadership Essentials Program, 2010 – present

- ▶ **Board Member**, Domestic Violence Center of Howard County, now Hopeworks. Board member in the early 2000's; returned to Board for short term to assist with organizational transition from DVC to Hopeworks, included developing turn-around plan and identifying transitional Director
- ▶ Community Action Council, Holland Dinner Planning Committee, 2011

Education

Master of Public Management (May, 1989)

- ▶ University of Maryland School of Public Policy, College Park, Maryland

Bachelor of Arts (May, 1985)

- ▶ Tufts University, Medford, Massachusetts
- ▶ Majors: English and Political Science

Executive Coach Training Program (November, 2010)

- ▶ Newfield Network, Niwot, Colorado