

County Council of Howard County, Maryland

2020 Legislative Session

Legislative day # 12

RESOLUTION NO. 132 - 2020

Introduced by: Chairperson at the request of the County Executive

A RESOLUTION confirming the reappointment of Steven J. Plakitsis to the Adult Public Guardianship Review Board.

Introduced and read first time on September 8, 2020.

By order Diane Schwartz Jones
Diane Schwartz Jones, Administrator to the County Council

Read for a second time and a public hearing held on September 21, 2020.

By order Diane Schwartz Jones
Diane Schwartz Jones, Administrator to the County Council

This Resolution was read the third time and was Adopted , Adopted with amendments , Failed , Withdrawn by the County Council on October 5, 2020.

Certified by Diane Schwartz Jones
Diane Schwartz Jones, Administrator to the County Council

NOTE: [[text in brackets]] indicates deletions from existing language; TEXT IN SMALL CAPITALS indicates additions to existing language. Strike-out indicates material deleted by amendment; Underlining indicates material added by amendment.

STEVEN J. PLAKITSIS

SELECTED CAREER ACCOMPLISHMENTS

LEADERSHIP

- Directed, organized, and managed program operations, improving performance and achieving organizational goals, cost effectiveness, and compliance with regulatory statutes.
- Played a pivotal role in building working partnerships and consensus among diverse groups and programs, and provided effective liaison services.
- Managed multiple human resource activities for a 70-person division.
- Selected as Legislative Liaison and drafted agency's position on various bills, programs, and projects.
- Motivated and led professional team providing effective social services and medical care. Developed a "winning" attitude and confidence in staff.

MANAGEMENT and ADMINISTRATION

- Developed and refined organizational structure, and internal procedures and workflow increasing productivity, efficiency, and effectiveness.
- Developed policies and guidelines that established clear direction and developed consistency of activities. Addressed/monitored access to services, quality assurance, and utilization issues.
- Developed and maintained quality controls, databases, monitoring/evaluation processes, and compliance/performance measures.
- Identified and resolved diverse issues and problems, organized operations and processes, and managed multi-organizational teams.
- Aggressively pursued and attained goals through activities that focused on measurable outcomes and timeframes.

QUALITY IMPROVEMENT

- Developed and formalized Quality Improvement Program and processes that exceeded standards of two national accreditation organizations (verified by on-site evaluations).
- Identified and analyzed highlights, trends, and problem areas; developed, recommended, and implemented corrective strategic and tactical action plans.
- Managed the implementation and evaluation of Quality Management Program to ensure continuous improvement and compliance with accreditation and licensing guidelines.
- Developed and maintained tracking system for personnel requirements and training records resulting in improved compliance with accreditation standards by over 25%.
- Monitored sentinel indicators, collected, analyzed, and reported data in the implementation of quality improvement activities.

TRAINING and DEVELOPMENT

- Designed and implemented staff development and multi-phase training programs that met critical staff and organizational needs, and complied with state licensing and accreditation standards.
- Conducted on-going orientation and training program for organization to provide staff with basic skills and working knowledge to perform their duties. Also drafted numerous training and procedures manuals.
- Provided technical assistance to service organizations and recommended programmatic improvements to ensure compliance with regulations and best clinical practices.
- Published and presented article "Discipline and the Foster Parenting of Teenagers and Adolescents." Presented at numerous conferences regarding management issues in social service organizations.

EMPLOYMENT HISTORY

Administrator – In-Home Family Services and Adult Services	Howard County Dept. of Social Services	2012 - present
Licensing Coordinator	Office of Licensing and Monitoring	2005 - 2012
Program Manager	Granite House, Inc.	2002 - 2004
Quality Assurance/Training Mgr.	Foster America, Inc.	2001 - 2002
Program Manager	RESI – Towson University	1999 - 2001
Quality Service Manager	CIGNA Behavioral Health, Inc.	1998 - 1999
Director of Quality Improvement	Board of Child Care	1997 - 1998
Health Care Manager	Baltimore City Dept. of Social Services	1994 - 1997
Supervisor – Foster Care Intake Administrative Specialist	Baltimore County Dept. of Social Services	1988 - 1994
Child Welfare Supervisor	Cecil County Dept. of Social Services	1985 - 1988

EDUCATION

University of Maryland	MSW	Concentration: Social Strategy	1980
Towson University	BS	Social Sciences, Sociology, and Secondary Education	1975

HONORS

- Foster Care Supervisor of the Year - State of Maryland Department of Human Resources. 1986
- Mayor's Citation for Public Service - Mayor, City of Baltimore. 1978
- Marine of the Month - Marine Corps Development and Education Command, Quantico, VA 1976