

**County Council of Howard County, Maryland**

2021 Legislative Session

Legislative day # 12

**RESOLUTION NO. 120 - 2021**

Introduced by: Chairperson at the request of the County Executive

A RESOLUTION confirming the reappointment of Chuck Chandler to the Human Trafficking Prevention Coordination Council.

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Introduced and read first time on July 6, 2021.

By order Michelle Harrod  
Michelle Harrod, Administrator to the County Council

Read for a second time and a public hearing held on July 21, 2021.

By order Michelle Harrod  
Michelle Harrod, Administrator to the County Council

This Resolution was read the third time and was Adopted  Adopted with amendments \_\_, Failed \_\_, Withdrawn \_\_ by the County Council on Sept 8, 2021.

Certified by Michelle Harrod  
Michelle Harrod, Administrator to the County Council

NOTE: [[text in brackets]] indicates deletions from existing language; TEXT IN SMALL CAPITALS indicates additions to existing language. ~~Strike out~~ indicates material deleted by amendment; Underlining indicates material added by amendment.

1           **WHEREAS**, Section 404 of the Howard County Charter and Section 6.300 of the Howard  
2 County Code provide for the County Executive to appoint and for the County Council to confirm  
3 nominees to Howard County Boards and Commissions created by law; and

4           **WHEREAS**, Title 17, Subtitle 11, of the Howard County Code provides for a Human  
5 Trafficking Prevention Coordination Council in Howard County; and

6           **WHEREAS**, the County Executive has proposed the reappointment of Chuck Chandler,  
7 as a member of the Human Trafficking Prevention Coordination Council; and

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9           **WHEREAS**, an amendment to Section 404 of the County Charter, effective on or about  
10 December 3, 2020, shortened the term for members of most citizen boards and commissions from  
11 five to three years, including the Human Trafficking Prevention Coordination Council; and

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13           **WHEREAS**, the County Council ratifies the County Executive's special trust and  
14 confidence in the abilities of the nominee.

15           **NOW, THEREFORE, BE IT RESOLVED** by the County Council of Howard County,  
16 Maryland this   3   day of   Sept  , 2021 that the following person is reappointed as  
17 a member of the Human Trafficking Prevention Coordination Council to serve from the passage  
18 of this Resolution to September 8, 2024 or until a successor is appointed and confirmed:

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Chuck Chandler

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Ellicott City, Maryland

**General Manager** - Hilton Birmingham Perimeter Park – Birmingham, AL. 10/03 to 10/07

- 205 room full service suburban hotel
- Coordinated rebranding from Sheraton Brand to Hilton Brand
- Facilities: 3-meal casual dining restaurant, adjacent lounge, 10,000 square feet of conference space (8 meeting rooms), Executive level lounge and outdoor pool
- Restructured and developed six Executive Committee members, 18 department managers and 100 team members
- Primary market segments: corporate individual travelers, small meetings and conferences
- Increased total hotel revenue from 6 million dollars in 2003 to nearly 9 million dollars in 2007
- Doubled GOP during same time frame
- Improved SALT/Guest Satisfaction scores on a consistent basis

**General Manager** - Embassy Suites Hotel - Flagstaff, Flagstaff, Arizona. 4/01 to 10/03

- 119 suite limited service tourist oriented hotel
- Facilities: Complimentary Services, two meeting rooms, outdoor pool and spa
- Led six department heads, 40 year-round and 55 seasonal employees
- Coordinated \$1.5 million soft goods renovation in 2003

**General Manager** – Days Inn Route 66 - Flagstaff, Arizona. 8/00 to 4/01

- 157 room limited service tourism oriented hotel
- 200 tour groups and ten different tour operators annually

**EDUCATION**

Bachelor of Arts; Hotel and Restaurant Administration, June 1982. Washington State University, Pullman, Washington

**MEMBERSHIPS AND ORGANIZATIONS**

**Leadership**

2018/20 Chairperson, Maryland Hotel and Lodging Association  
2017/19 Chairperson, Howard County Tourism, Inc/Visit Howard County (DMO)  
President, Greater Birmingham Lodging Association  
Vice President, Flagstaff Hospitality and Lodging Association.

**Board Member:**

Alabama Hospitality Association  
Greater Birmingham Convention and Visitor's Bureau  
Arizona Hotel and Lodging Association  
Flagstaff Tourism Commission

## CHARLES F. CHANDLER, JR.

### PROFESSIONAL EXPERIENCE

#### Dual Property General Manager – Hampton Inn and Suites Columbia/South and SpringHill Suites Columbia – Columbia, MD 11/13 – 3/2020

- 124 and 117 room focused service suburban hotels
- Facilities: Complimentary Services at each hotel, 1200 square feet of conference space (2 meeting rooms), and 2 indoor pools
- Led, reorganized and developed 9 Executive Committee/Department managers and 50 team members
- Primary market segments: Government and Government Contractors, corporate individual travelers and small meetings/conferences, SMERF
- Repositioned hotel consistently during challenging market conditions. Increased presence with non-per diem Corporate and Local Negotiated accounts
- Improved Team Member Opinion Survey results in 2016 and 2017 through improved Communications, Reward and Recognition programs
- Increased SALT/Guest Service scores on a consistent basis
- Learned Marriott systems and methodologies

#### General Manager - Embassy Suites Baltimore at BWI Airport – Linthicum, MD 7/08 to 10/13

- 251 room full service airport hotel
- Facilities: 3-meal restaurant and adjacent lounge, 6,000 square feet of conference space (8 meeting rooms), Complimentary Services and outdoor pool
- Led, reorganized and developed six Executive Committee members, 14 department managers and 100 team members
- Primary market segments: Government and Government Contractors, corporate individual travelers and small meetings/conferences, SMERF
- Repositioned hotel during difficult recessionary market. Increased presence with non-per diem Corporate and Local Negotiated accounts
- Improved Team Member Opinion Survey results in 2010, 2011 and 2012 through improved Reward and Recognition programs
- Increased SALT/Guest Service scores throughout all departments on a consistent basis
- Grew RevPar performance during 2010 and 2011 from 108% to 135% through strategic account modification and decisions

#### General Manager – Hilton Garden Inn Liberty Park – Birmingham, AL 11/07 to 7/08

- Hired to oversee and coordinate pre-opening activities for 153 room full service hotel that had been 2 years delayed in opening
- Facilities: 3 meal restaurant, lounge and 2000 square feet of meeting space
- Responsible for organizing and installation of over 20 trailers of FF&E that had been stored on site almost 2 years