

County Council of Howard County, Maryland

2021 Legislative Session

Legislative day # 17

RESOLUTION NO. 161 - 2021

Introduced by: Chairperson at the request of the County Executive

A RESOLUTION approving a list of Howard County residents to be sent to the Governor, in accordance with State law, so that the Governor may choose one of the residents from the list to fill a vacancy on the Property Tax Assessment Appeal Board and amending the term of a previously adopted Resolution confirming appointments to the Property Tax Assessment Appeal Board.

Introduced and read first time on Nov 1, 2021.

By order

Michelle Harrod
Michelle Harrod, Administrator to the County Council

Read for a second time and a public hearing held on Nov 15, 2021.

By order

Michelle Harrod
Michelle Harrod, Administrator to the County Council

This Resolution was read the third time and was Adopted , Adopted with amendments , Failed , Withdrawn by the County Council on Dec 16, 2021.

Certified by

Michelle Harrod
Michelle Harrod, Administrator to the County Council

NOTE: [[text in brackets]] indicates deletions from existing language; TEXT IN SMALL CAPITALS indicates additions to existing language. ~~Strike-out~~ indicates material deleted by amendment; Underlining indicates material added by amendment.

1 **WHEREAS**, Sections 3-102 through 3-107 of the Tax-Property Article of the Annotated
 2 Code of Maryland provide for Property Tax Assessment Appeal Board in Howard County; and also
 3 provide that the County must submit three names to the Governor for each vacancy on the Board; and
 4

5 **WHEREAS**, the County Executive has proposed that names of Robert E. Vogel, Kent
 6 Finkelsen, John Trocher and Vikas Raina be submitted to the Governor for appointment as a member
 7 of the Property Tax Assessment Appeal Board; and
 8

9 **WHEREAS**, the County Council ratifies the County Executive’s special trust and confidence
 10 in the abilities of the nominees; and
 11

12 **WHEREAS**, the Council approved a similar resolution by passage of Council Resolution No.
 13 102-2021 that appointed Donald Trent and Mike Plank to the Property Tax Assessment Appeal Board
 14 but the County Executive was recently informed that the Governor required more names to be
 15 submitted; and
 16

17 **WHEREAS**, CR 102-2021 stated that the appointment is through June 1, 2024 but that
 18 appointment should have been through June 1, 2026.
 19

20 **NOW, THEREFORE, BE IT RESOLVED** by the County Council of Howard County,
 21 Maryland this 6 day of Dec, 2021 that the following names are approved for submission to
 22 the Governor for appointment as a member of the Property Tax Assessment Appeal Board to serve
 23 from the passage of this Resolution to June 1, 2026 or until a successor is appointed and confirmed:
 24

- 25 Robert E. Vogel
- 26 Columbia, MD
- 27
- 28 Kent Finkelsen
- 29 Sykesville, MD
- 30
- 31 John Trocher
- 32 Ellicott City, MD

33

34

Vikas Raina

35

Hanover, MD

36

37

AND BE IT FURTHER RESOLVED, that the appointment of Donald Trent and Mike

38

Plank to the Property Tax Assessment Appeal Board, as approved in Resolution No. 102-2021, is

39

through June 1, 2026.

Vikas Raina

Profile

Mr. Raina is presently responsible for managing Defense Health Agency (DHA) program management activities for a \$60 million contract. This program management activity involves operational management infrastructure, test integration direction and technical approaches for AHTLA-CHCS program, manages project integration initiatives and supporting staff through SDLC phases. Provides engineering services for AHTLA-CHCS system component of software development, system-level design, programming and development, testing, data and system analysis, performance management, security, AHTLA-CHCS, functional testing, and system integration. and support technical discussions to optimize AHTLA-CHCS system. Provided testing and technical support to production environment issues and requests. Provide relevant metrics and accomplishments. Directs communications and collaborations with multiple customers for issue management support, clarification and prioritization development, and sustained projects. Provides oversight of financial contractual requirements and management. Ensures compliance as per DHA directives. Provides senior decision-making consultation with government customers and senior government leaders. Participates in panel discussions and design groups for DHS future optimization efforts. Presently, managing four subcontracting partners to support program activities.

Mr. Raina is a senior management professional who has been an outstanding performer on multiple mission programs and contracts for major federal agency like – DHA, HHS, CMS, and SSA and commercial Fortune50 companies like Deloitte, Citibank, Exelon, Blackberry. He has defined, implemented, managed, and supported enterprise business solutions and processes based on client needs, company objectives and industry best practices. Comfortable managing multiple efforts and teams concurrently in fast-paced and changing environments. Mr. Raina has experience working with CMMI, ISO, ITIL and Agile organizations. Implemented a Test Center of Excellence for several companies to include people, process, tools and training. PMI, ASQ, ISTQB, and Scrum Alliance certified.

Skill Highlights

- Portfolio, Program and Project Management
- Budget Management of more than \$100 million
- Quality Management and Auditing
- Governance, Risk Management & Compliance
- ISO 9001 and SEI CMMI Implementation
- Life Cycle Process Definition and Measurement
- Performance & Process Improvement Strategies
- Architecture and Implementation Technical tool selection
- Independent Verification & Validation (IV&V)
- Test Strategy and Architecture
- Managed geographical distribute team size of > 165.

Professional Certifications

- PMP (Project Management Professional)
- Azure Certified Professional (Microsoft)
- CSM (Certified Scrum Master)
- SAFe 5.0
- Six Sigma Green Belt & Yellow Belt
- ITIL Certification
- Certified 508 Tester

Agency Clearance

- DOD - Secret
- HHS – Public Trust
- CMS – Public Trust
- Social Security (SSA) – Public Trust

Professional Work Experience

Unissant Inc– Herndon, Virginia: November 2019 – Present

Client – Defense Health Agency (DHA)

- **Program Manager** : Responsible for the Program management practice and staff of 5 direct project manager reports for a team of 60 IT resources for a \$60 million annual budget DHA program consisting of 3 projects with 1300+ IT assets part of these projects.
 - Oversight of incoming new work requests, assisting senior management with continuous portfolio management (status, projections, resource planning, new request monitoring), ongoing budget reviews (actual vs budget analysis, projections, periodic reporting), cost projections in the future across the portfolio

Vikas Raina

- Facilitating the project forecasting process for assigned teams and providing revised forecasts and variances to management on a monthly basis is a key job responsibility. This includes timely reporting of actuals to forecast as well as key project changes, variances, and risks
- Successfully deliver the project portfolio on time and within budget, ensuring that business outcomes are achieved and risks are effectively resolved or mitigated
- Work with IT delivery team, support and vendor teams to successfully deliver the portfolio of work
- Manage the portfolio of projects through the full project management and software development lifecycle, complying with Macquarie's internal policies and processes for IT project delivery and change management
- Ensure consistency and best-practice methodologies for project delivery are followed across all platform teams and projects within the portfolio
- Lead a team of senior, experienced staff, providing services to Unissant's customer.
- Develop, update and maintain the program plan to ensure timely delivery of IT, consulting or other services and adequate resource allocation.
- Work with individual Project Managers to manage P&L, budgets and forecast through financial controls as well as establish and implement metrics and key performance indicators to manage various projects and report results to senior management and the customer.
- Responsible for transition planning and execution of multiple initiatives, advising customer on strategy and present complex ideas and IT solutions to large number of government officials, including business stakeholders.
- Responsible for management, manpower utilization, and supervision of employees (including subcontractors) of various labor categories and skills across projects.
- Work with government contractors, Unissant Project Managers and Contracting Officer Representatives for oversight and milestone delivery of projects.
- Effectively communicate and keep Unissant management and client stakeholders aware of project status, budget utilization, issues, risks, and successes. Escalate critical items appropriately.
- Identify critical success factors at onset and throughout program lifecycle and ensure removal of barriers to success.
- Identify and communicate the project's business benefits to project teams and the client stakeholders to create a unifying sense of direction and purpose.
- Identify and champion opportunities to expand the business benefits of the program beyond current scope by developing business cases that qualify and quantify the anticipated return on additional client investment.
- Responsible for Subcontract management.

Key Achievements:

- 2021 GSX Change Agent Award
- Client saving of >\$50,000 in base year of the program.
- Created real time operational dashboard within first 8 months of the program.

Deloitte– Arlington, Virginia: April 2019 – Present

Client – UFMS

- **Senior Program Manager (Quality & Testing):** Responsible for the Program quality and test management practice and staff of six direct quality manager reports for a team of 60 testing resources for a \$12 million annual budget UFMS program consisting of 3 projects with 300+ IT resources part of these projects. The testing practice ensures compliance and staff perform system, process and product audits; ensure standards and procedures are followed; ensure deliverables meet quality standards, lead process improvements.
 - Work with the leadership team to establish strategic objectives for continuous improvement initiatives across government official and Deloitte Managing Director level and above..
 - Lead the definition, implementation, and maintenance of Quality and SDLC processes, methodologies, and templates for use by the program. Facilitate lessons learned sessions; capture and manage lessons learned records.
 - Plan, monitor and execute internal program audit activities, ensure corrective and preventive actions are managed; spearhead root cause activities.
 - Define, analyze and report on program metrics; define key performing indicators (KPI); determine areas for improvement based on reported trends.
 - Manage test integration efforts for UFMS, CDC, FDA, IHS, PSC.
 - Program Risk Review Board member; work with program management to ensure program risks are tracked and addressed.

Vikas Raina

- Federal and Contractor point of contact for software testing & test lab hosted in UFMS infrastructure environment.
- Provide QMO direction and control to include managing budget, staff hiring, performance appraisals, staff training, department scope, risks, etc.
- Chair the program Process Review Board.
- Managed 60+ tester from 5 government organization for integration, system, functional, performance, UAT testing across all the project in UFMS

Key Achievements:

- Reduced non testing by 60% within April 2019..
- Customer satisfaction index improved by 50% within April 2019.
- Escape defect rate to production reduced 50% since April 2019
- UFMS Testing Road map for next 2 years which adopting Agile and DevOps with automation as core focus.
- Introduced unified QA Dashboard for transparency and runtime status of QA team.

GDIT– Baltimore, Maryland: January 2016 – April 2019

CMS Program Experience – HIGLAS & DECC

- **Program Test Manager (Quality & Testing):** Responsible for the Program Quality and Test Management Office (QMO) and staff of six direct quality manager reports for a team of 109 testing resources for a \$60 million annual budget Centers for Medicaid and Medicare Systems (CMS) program consisting of four software development projects utilizing varied lifecycle models including Agile with 400 plus GDIT employees/contractors. The QMO ensures compliance and staff perform system, process and product audits; ensure standards and procedures are followed; ensure deliverables meet quality standards, lead process improvements.
 - Work with the leadership team to establish strategic objectives for continuous improvement initiatives across the program and GDIT.
 - Work with other CMS application development organizations and CMS on various enterprise process improvement working groups utilizing Serena and HP tools, e.g., requirements management, test management, tools integrations.
 - Lead the definition, implementation, and maintenance of Quality and SDLC processes, methodologies, and templates for use by the program. Facilitate lessons learned sessions; capture and manage lessons learned records.
 - Plan, monitor and execute internal program audit activities, ensure corrective and preventive actions are managed; spearhead root cause activities.
 - Managed test integration efforts for CMS catering the need of 16 Service providers
 - Provide direction to staff and directly participate in preparation of CMMI-DEV, V1.3 L4 assessment activities to include preparing t program staff for interviews, providing training, ensuring program artifacts are developed and maintained; ensuring PIID artifacts are identified and organized for targeted process areas being assessed, etc.
 - Define, analyze and report on program metrics; define key performing indicators (KPI); determine areas for improvement based on reported trends.
 - Program Risk Review Board member; work with program management to ensure program risks are tracked and addressed.
 - Managed controlled software testing & test lab consisting of 27 server hosted in federal environment.
 - Provide QMO direction and control to include managing budget, staff hiring, performance appraisals, staff training, department scope, risks, etc.
 - Chair the program Process Review Board.
 - Managed IV&V Team for 12 people for Social Security Administration to validate the team of EFI transaction

Key Achievements:

- Successfully led program through the CSRA division CMMI-DEV, V1.3 Level 3 and 4 SCAMPI C-A activities, with the program attaining its CMMI-DEV, V1.3 Level 3 rating in Sept 2015 and CMMI-DE, V1.3 Level 4 rating in May 2016 with no weaknesses cited.
- Implemented a Risk Based Testing strategy which is now being used by CMS and other CMS contractors. The Risk Based strategy has been implemented as a manual process and automated via HP ALM.
- Revamped training program infrastructure using SharePoint, increasing access to employee training records and program training artifacts by 75%.

Vikas Raina

- Revamped Peer Review process using Serena Business Manager to facilitate inspections increasing visibility of peer reviews by 75%.
- Revamped the Corrective Action and Preventive Action (CAPA) process incorporating SharePoint improving audit visibility 100% and quality of audit finding records by 50%.
- Automated manual test data preparation efforts to reduce testing efforts from 15 days to 1 days.
- Introduced unified QA Dashboard for transparency and runtime status of QA team.
- Enhanced software testing scope and quality assurance by 30%
- Increase team productivity by 45% by without changing quality scope.
- Optimize hardware expense 25% to improve team profitability.
- Introduced unified 508 testing process based on standard level.
- Escape defect rate to production reduced @ 25% since Jan 2016

Citibank Inc (OneMain Financial). – Baltimore, MD: January 2012 – December 2015

- **Vice President (QA & Testing)** : Oversaw quality and testing team operations of Citibank, Personal loan division. Administered \$25 million annual technology budget. Managed staff.

Quality Assurance & Control

- Develop & execute project startup plan, expectations, deliverables schedules, teams, processes, and quality, budget, capacity planning and control mechanisms.
- Oversight of Project requirement gathering & analysis and scoping efforts
- Software acceptance test planning and monitoring for ease of business/client acceptance.
- Monitoring software test efficiency and software testing quality at organizational level
- Management and process monitoring of software testing & test lab worth \$2 million.
- Reviewing, creation & execution of test coverage, test case and test data
- Involve project teams to formulate, design, & implement approved software testing architecture of automation, functional and test data
- Managed IV&V team of geographical distributed team around 9 different location with in the United State of America

Project Management & Software Delivery

- Monitor QA/QC lifecycle process, risks, and deliverables.
- Closely working with PMO (Project Management Office) for QA efforts in the project(s) for scoping efforts.
- Continuous upgrading of service levels to meet/exceed client expectations
- Decision making for escalated issues in project management, manpower, and delivery
- Release Management

People & Team Management

- Team member hiring, mentoring and performing their annual appraisals.
- Manage/coordinate relationship, communication, & efforts between US (multiple locations) and offshore teams for better quality and productivity.
- Motivate & mentor project teams to deliver quality systems based on project needs
- Team expansion / managed manpower growth planning and execution.

Key Achievements

- Incorporated Project Life Cycle vs Testing Life Cycle approach to leverage the benefit of related projects.
- Introduced Projectized approach vs. Functional approach in agile environment.
- Automated manual regression suite of 22000 test scripts to reduce the regression cycle from 9 days to 3 days.
- Developed unified QA Dashboard for transparency and runtime status of QA team.
- Increase the scope of software testing and quality assurance by 30%
- Increase team productivity by 45% by without changing quality scope.

Professional Engagement Summary

Designation	Year	Organization
Vice President	Jan 2012 – Dec 2015	Citibank (OneMain Financial,MD,USA)
Test Manager	May 2011 – Dec 2011	Constellation Energy, MD,USA

Vikas Raina

Senior Test Manager / Account Manager	March 2008 – April 2011	Good Technology (Boxtone) , MD,USA
Test Manager / Account Manager/	Oct 2004 – Feb 2008	Impetus Technologies, USA

Academic Education

- Master in Computer Science
- Post Graduate Diploma in Business Management

Technical Skills

Methodologies	DevOps, Agile-Scrum, Rational Unified Process (RUP),Spiral & Waterfall
Business Verticals	HealthCare, Financial, Energy, Mobile, Telecom, CreditRisk Mgt, HRMS, Insurance, Advertising
Project Management	Quality Mgt, Client Mgt; Requirements Engineering; Team Mgt, Cost Mgt; Scope Mgt Multiple Project Management; Change Management
Process Management	SEI-CMMI, SEI-CMM;
Automation Tools	UFT 12.2, Test Complete 8.2, Silk 6.5 , QTP 9.2, QTP 10.0,QTP 11.0
Test Management Tools	HP Application Life Cycle Management 12.5, Quality Centre 10.0, Oracle Test Manager (OTM), Pivot(Digite),
Database	Oracle 12g, Oracle10g, Oracle9i, MS SQL Server 2005, MS SQL Server 2008
VMware	VSphere1.0, VCentre 3.5
CRM& Project Mgt Tools	Service Now, Share point 2010 , MS Project 2010, Sales-Force, Remedy, Siebel 7.0,
Others	Oracle Financials(Pyxis), Contract Manager, Primavera P6, JIRA, Subversion, Serena Business Manager, Serena Dimensions RM, Serena Dimensions CM, Serena Development Manager, Serena Requirements Manager, Rational Requisite Pro, Rational ClearCase, Rational ClearQuest, DOORS,

Conference Presentations

- Software QA and Testing Conference (STPCON),
- ASQ (American Society of Quality)
- Maryland Board of Education

Personal

U.S. Citizen

Kent Finkelsen

Experience

2006-2020

Maryland State Property Tax Assessment Appeals Board

Administrator

Appointed by the Governor and confirmed by the Senate to administer the 24 Property Tax Appeals Boards in Maryland, which hear second level assessment appeals for Maryland's 2,190,675 properties valued at \$650,057,051,875. As Administrator I oversee 106 board members, 8 full-time and 19 part-time administrative staff members, prepare agency budget, testify before House and Senate committees on agency budget and bills relating to the assessment of properties in Maryland, prepare new bills presented for legislative consideration, and I also train, advise and monitor for efficiency PTAAB's 24 boards.

1995-2006

Maryland State Department of Assessment And Taxation -- Howard County

Assistant Supervisor of Assessment

Managed residential and commercial assessment staff. Controlled a case load of over 90,000 accounts with a taxable base of over 27 billion dollars, generating revenue of 268.6 million dollars to Howard County and 34.2 million dollars to the State in 2004. Analyzed existing market data and applied standard appraisal techniques as well as sales analysis and ratio studies. Reviewed and approved annual reassessments and evaluated work completed by assessor field staff for quality assurance. Represented department in judicial proceedings before the State of Maryland Property Tax Assessment Appeals Boards and Maryland State Tax Court.

1994-1995

Appeals Supervisor

Supervised professional staff of seven assessors. Compiled data for increases and decreases. Prepared all appraisals for cases before the State of Maryland Property Tax Assessment Appeals Board and the Maryland State Tax Court. Testified as an expert witness for the State of Maryland.

1984-1994

Assessor I,II,III

Appraised real property for tax purposes, explained evaluations to the public and defended them, if necessary, before the State of Maryland Tax Assessment Appeals Board and the Maryland State Tax Court. Expertise in cartography, cost estimating, economics, real estate principles, municipal ordinances, and state tax law. Communicated effectively with the public at all levels. Represented the Howard County Assessments Supervisor at residential hearings before the State of Maryland Property Tax Assessment Appeals Board and the Maryland State Tax Court.

Department of Health and Mental Hygiene

1979-1984

Financial Agent I,II,III

Prepared cases, searched for patients, ex-patients, relatives and friends, in order to establish financial liability. Made referrals for possible prosecution to the Office of the Attorney General. Testified and presented evidence at both Administrative and Judicial hearings for the State of Maryland. Trained entry level employees in all facets of the position.

Education

Towson University Graduate School
Completed 32 credits
1974 Towson University
Bachelor of Science
1972 Catonsville Community College
Associate of Arts

Additional Courses

I.A.A.O. International Association of Assessing Officers
Course #1 Fundamentals of Real Property Appraisals
Course #2 Income Approach to Valuation
Course #301 Mass Appraisal of Residential Property
Course #619 Standards of Practice Workshop
Various non-credited computer and appraisal workshops/courses

Professional Organizations

M.A.A.O. Maryland Association of Assessing Officers
Served on Education, Conference and Site Committees
2001 Vice President
1999-2000 Executive Board
1992-1993 Executive Board
1990 Parliamentarian
1988-1989 Executive Board
Kappa Delta Pi – Honor Society Education

Community Service

Volunteer for Rider Relief Fund (501C3) which provides uninsured or underinsured high school, college and professional bull riders with help paying medical and living expenses.

Managed two travel soccer teams in Howard County

Salvation Army Volunteer

JOHN A. TROCHER

PROFESSIONAL SUMMARY

Senior Level Corporate Development and Business Management Professional with 30+ years leadership experience, including Financial Service Operations and Technology consulting success ♦ Vertical experience includes insurance, banking and financial services ♦ Superior understanding of business process within multi-line insurance, banking operations, and brokerage firms ♦ Experience with complex solutions and process engineering ♦ Significant global business management experience within Asia, Europe and Latin America

PROFESSIONAL SUMMARY

TROCHER CONSULTING

Owner of consulting practice working with senior business executives on strategy and business expansion initiatives. Recent engagement involved consulting for a large virtual solutions organization with over 80,000 independent contractors as work from home agents providing transactional services to many companies impacted by COVID 19 as they struggle to provide customer service, order input, and other unique solutions including telemedicine.

INFOSYS

Infosys is a global leader in business consulting, technology and business process solutions (\$14 Billion revenue and 155,000 employees). Infosys BPO (IBPO) is the business process subsidiary providing significant back office and technology solutions to the Life, Health and Annuity Insurance industry.

Senior Business Development Executive

Formalization of strategy to cross-sell additional services to more than 30 existing Life and Annuity clients in the US, including the group employee benefit insurance servicing business acquired from Marsh McLennan.

GENPACT

A \$10 Billion global leader in business process and technology management across various industries. Genpact was a former unit of GE Capital.

Vice President

Sales leader in Genpact's insurance vertical working to help clients improve productivity and innovation across their enterprises. Significant global experience within Asia, Europe and Central America

- ♦ Executive Officer of Genpact Insurance Administration Services, a third party insurance administration (TPA) operation. I was the holder of nationwide insurance licenses and officer of record for this US entity serving various Life and Annuity clients.
- ♦ Sold and successfully integrated broad scope operations of Asia Pac division of AXA Life. Recipient of Genpact's Global Sales Leader Award.
- ♦ Key role in successful onboarding of key operations and process engineering for multi-national commercial lines insurer IronShore.
- ♦ Significant contribution in driving vertical sales and marketing strategy along with growth of existing client accounts.

SITEL

A \$5 Billion provider of Business Process Outsourcing (BPO) services to Fortune 500 companies. Offerings include customer service, back-office processing, collections, and technical support, with 65,000 employees and more than 145 facilities worldwide.

Vice President and Sales Leader

Owned revenue-generation and large account management responsibility in the North American Insurance Division including customer care, licensed agent new account acquisition and enrollments, claims, premium audit and other BPO services.

- ♦ Key Clients included Prudential, USAA, AIG, Allstate, Transamerica, AAA, Manulife, Sun Life, Aegon

EULER HERMES/ ALLIANZ

Largest global insurer of trade receivables and unit of Allianz Insurance

Chief Marketing Officer for the Americas

- ◆ Member of Senior Staff
- ◆ Chaired development of significant new export product at time when global sales were greatly evolving.
- ◆ Developed strategy to transition from captive agent channel (100+ agents) to lower cost key broker sales channel

JCPENNEY COMPANY

Large US retailer with significant insurance and financial service operating companies

Manager of Corporate Development for Financial Services

- ◆ Key role in building a very successful direct response business that was acquired by Transamerica. Developed a sales channel using licensed agents to market various group products by phone to JCPenney and top ten bank card customers. Lobbied state insurance commissioners to market insurance over the phone without requiring a wet signature. Utilized outsourced licensed agents to sell in almost 50 states.

SOCIETY BANCORP

Largest Savings Bank in New England

VP/Group Product Manager

- ◆ Responsible for pricing, maintenance and new development of all products within the bank and its subsidiaries. Led development of region's first home equity product and unique sweep checking feature working with Fidelity Investments. Developed a Private Banking organization. Responsible for growth of regional ATM network.

FIRST FEDERAL SAVINGS OF NEW YORK

Largest Savings & Loan Association in New York State

Chief Marketing Officer and Member Executive Staff

- ◆ Responsible for all Marketing and Advertising, as well as branch expansion
- ◆ Member of small team that developed mortgage banking subsidiary. Served on Mortgage Loan Approval Committee. Representative to Bank on the Bronx organization to help resolve regional red lining issues.
- ◆ President of bank subsidiary that managed commercial mortgagee in possession properties

BANKERS TRUST NEW YORK CORPORATION

New York City Money Center Banking Organization

- ◆ Completed formal management training program
- ◆ Responsible for statewide branch expansion program, selecting sites, completing regulatory applications (Comptroller of the Currency) and completing process through to construction and opening

EDUCATION

MARIST COLLEGE, Poughkeepsie, NY

Coursework in MBA Graduate Studies

MARIST COLLEGE, Poughkeepsie, NY

Bachelor of Science, Marketing

VOLUNTEER EXPERIENCE

- ◆ TURF VALLEY OVERLOOK HOMEOWNERS ASSOCIATION, ELLICOTT CITY – PRESIDENT (2019 TO PRESENT)
- ◆ NORTH ST JOHNS COMMUNITY SWIM CLUB, ELLICOTT CITY – EXECUTIVE BOARD MEMBER (2018 TO PRESENT)
- ◆ HCRP SPORTS – YOUTH COACH (VARIOUS SPORTS)
- ◆ PLANO SPORTS AUTHORITY (PSA) – EXECUTIVE BOARD MEMBER OF LARGE YOUTH SPORTS ORGANIZATION IN PLANO, TX

PROFESSIONAL DEVELOPMENT, NOTABLES

- ◆ Fellow, Life Management Institute (FLMI) Insurance Professional Designation
- ◆ FINRA Series 7, Licensed General Securities Representative
- ◆ FINRA Series 24, Licensed General Securities Principal
- ◆ Licensed Life, Health and Property & Casualty

- ◆ Industry Speaker for Insurance and Banking

Robert E. Vogel

Seeking reappointment to the Howard County Property Tax Assessment Appeal Board. Currently, Acting Chairperson of the Board.

EDUCATION

University of Pittsburgh, BA in Economics

University of Pittsburgh, Master of Urban and Regional Planning

University of Maryland School of Law, Juris Doctor. Admitted to the Maryland Bar (currently inactive)

EMPLOYMENT

Washington Metropolitan Area Transit Authority, 1991-2003

ADA Program Manager

Metrobus Budget Officer

Metrobus Superintendent of Operations Support

Howard County Government, 1987-1990

Deputy Chief Administrative Officer

Executive Secretary to Howard County Council (now called Council Administrator)

Mass Transit Administration, 1974-1986

Superintendent of Bus Street Operations

Special Assistant to Director of Transportation

Manager of Maryland Local Transit Programs

Senior Planner

COMMUNITY ACTIVITY

- Treasurer and Director, Villas at Snowden Overlook Condominium Association
- Treasurer and former Director, Snowden Overlook Community Association
- Wilde Lake Village Board
- Columbia Association's Architectural Resource Committee