



NICHOLAS A. BRIGHTWELL

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GOV

PROFILE

Enthusiastic, creative, and dedicated civil servant. Experience working with members of the public and providing quality customer service. Skilled at working with external groups, inter-agency partners, and internal team members on logistics, administrative task, and event management.

AWARDS AND ACHIEVEMENTS

The National Association of Counties Personnel Management, Employment and Training Award – Park Ranger Training Program (2022)

Ellicott City Flood Recovery Team Member – Logistics Section (2018)

Howard County Recreation and Parks Internal Customer Service Award (2017)

Ellicott City Flood Recovery Team Member – Logistics Section (2016)

Howard County Recreation and Parks Public Customer Service Award (2015)

WORK EXPERIENCE

Park Ranger Operations Supervisor I

Howard County Department of Recreation and Parks, Columbia, MD
October 2016 - Present

- Conduct interviews, hire staff, appraise work performance and address disciplinary issues accordingly.
- Train staff in all areas of Park Ranger operations and ensure that safety policies and procedures are followed.
- Supervise Park Ranger staff in the daily patrols of County park lands, natural resource areas, and facilities.
- Program supervision of regulation enforcement, public outreach, special event operations, and coordinate with natural resource initiatives such as wildlife management.
- Coordinate and oversee department essential employees during County emergency operations such as weather-related events.
- Ensure the submission, distribution, and archiving of reports, civil and parking citations, incident reports, and oversees staff preparations for court testimony and evidence preparation.

Park Ranger

Howard County Department of Recreation and Parks, Columbia, MD
March 2013 - Oct. 2016

- Patrol County parks and facilities on foot, on a bike, and in marked ranger vehicles while utilizing a specialized laptop computer and radio communication systems to maintain contact and coordination with public safety agencies.
- Explain, educate, and enforce County and departmental rules, ensuring visitors comply with all regulations.
- Conduct public outreach, special event operations, and coordinate with natural resource initiatives such as wildlife management.

Park Ranger/Team Leader

Baltimore City Department of Recreation and Parks, Baltimore, MD
April 2012 - December 2012

- Provided general security and daily patrols of Baltimore City Parks by foot, bicycle, and automobile.
- Effectively communicated information to the public on proper use of parks and facilities, thus promoting public safety.
- Performed routine permit checks of various park rental agreements such as pavilions, picnic areas, sporting events, and festivals.
- Controlled activity levels in parks by securing gates and provided crowd control at designated events by directing traffic.
- Provided park programs to patrons such as bike rentals, nature hikes, canoe trips, and volunteer park clean-up efforts.

AmeriCorps - Segal Education Award
(2009 & 2010)

CERTIFICATIONS

SARTECH III

National Association of Search and Rescue

Certified Interpretive Guide

National Association of Interpreters

Opioid Overdose – Naloxone Certification

Howard County Department. of Health

First-Aid, CPR, AED, Stop the Bleed

American Red Cross

Critical Incident Team

*Howard County Police Department
Mental Health Section*

Oleoresin Capsicum (O.C) Chemical Spray Exposure

Howard County Police Department

Maryland Hunter Education Instructor

Maryland Dept. of Natural Resources

Maryland Roadside Tree Care Expert

Maryland Dept. of Natural Resources

Incident Command Systems 100, 200, 700

*Emergency Management Institute
(FEMA)*

Preliminary Disaster Damage Assessment

*Emergency Management Institute
(FEMA)*

Hazardous Materials: First Responder Awareness (NFPA 472)

National Fire Protection Association

Recovery from Disaster: The Local Government Role (G270.4)

*Emergency Management Institute
(FEMA)*

Tandem Canoe Guide

American Canoe Association

Maryland Boater Safety Course

Maryland Natural Resources Police

Seasonal Aquatic Technician/Building Maintenance

City of Rockville Swim Center, Rockville, MD

September 2010 - January 2012

- Responsible for inspecting the facility's four pools, spa and children's spray ground.
- Maintained pool chemistry and water circulation at proper levels.
- Performed facility safety inspections with supervisor.
- Aided with the maintenance, renovation, construction, and inspection of all swimming pools and spray grounds.
- Maintained aquatic buildings which include general janitorial responsibilities for showers and locker rooms.
- Maintained aquatic grounds to include general maintenance, trash pickup, deck maintenance, and power washing of buildings as necessary.

Seasonal Park Naturalist

Maryland Park Service - Gunpowder Falls State Park, Kingsville, MD

June 2011 - October 2011

- Provided visitor services by explaining regulations; answering visitor requests, needs and complaints; and providing information about the park and surrounding areas.
- Conducted various park programs that provided interpretation on historic and natural features of Gunpowder State Parks various areas.
- Assisted with operations of general facilities, such as visitor centers and environmental education centers.
- Planned, organized and led activities of seasonal naturalist staff.
- Constructed historical, scientific, and nature visitor-center displays.

Contractual Park Ranger

Maryland Park Service - Smallwood State Park, Marbury, MD

October 2010 - May 2011

- Provided general security and daily patrols of Baltimore City Parks by foot, bicycle, and automobile.
- Provided visitors with park information and regulations.
- Registered campers, Maryland fishing licenses, and marina boat slip rentals.
- General maintenance of park trails, beach areas, public facilities, staff buildings and DNR vessels and vehicles.
- Monitored recreational activities in the Southern Maryland Recreational Complex, including but not limited to hunting, fishing, hiking and biking.

Environmental Conservation Team Leader/Corps Member

AmeriCorps/Maryland Park Service – Statewide, MD

October 2008 - September 2010

- Performed manual labor necessary to develop, maintain, or protect environmentally-sensitive areas, forested areas, and park-lands
- Performed activities such as raising and transporting tree seedlings; combating insects, pests, and diseases harmful to trees; and building erosion and water control structures.