

Eileen Diggs, LCSW-C

Education

August, 2004 – May, 2005 **University of Maryland Baltimore** Baltimore, Maryland
Master of Social Work
Concentration: Children and Families

August, 2002 – May, 2004 **University of Maryland Baltimore County** Baltimore, Maryland
Bachelor of Arts in Social Work
Graduated Cum Laude
Member of Phi Alpha National Honor Society

Experience

September, 2011 - Present **Howard Community College/ Career Links** Columbia, MD
Support, Perseverance & Retention Program for Single Parents
Case Manager & Personal Counseling
Provide academic and personal support to an estimated 160 low-income single parents in the Career Links Program at Howard Community College.
Experience includes: conducting assessments to single parent adult learners returning to college, establish a therapeutic relationships; provide education to returning students about the entire college transition, matriculation, retention and financial aid processes; meet with students each semester to develop an academic plan and support academic performance, work closely with students to identify and deal with potential barriers to academic and personal success; provide psychotherapy to individuals and groups; maintaining regular contact with network members on campus and community resources; provide crisis intervention services.

May, 2010 - September, 2011 **House of Ruth/Hope Rising** Washington, DC
Housing for Women and Children
Lead Family Advocate
Provided clinical case management services to women and their children whom are victims of domestic violence and residing in a House of Ruth residential housing program.
Experience included: establishing therapeutic relationships; providing counseling services; coordinating all treatment services; providing assistance to find employment, providing assistance to find permanent housing, crisis intervention services, conducting assessments, treatment planning and progress reports, managing client financial matters; developing and facilitating treatment groups and parenting groups.

November, 2007 - **Community of Hope/Girard Street** Washington, DC
February, 2009 **Emergency Shelter for Homeless Families**

Family Case Manager

Provided clinical case management services to homeless families and their children whom resided at Girard Street emergency housing for homeless families.

Experience included: establishing therapeutic relationships; conducting assessments, case planning and reporting outcomes, developing and facilitating life skills groups and parenting groups; managing client financial matters; collaborated and assisted families in advocating for their needs and accessing services and resources in the dc metro area, maintaining regular contact with network members, transitional and permanent housing programs in the dc metro area; providing counseling services; coordinating all treatment services; medication monitoring; providing crisis intervention services.

October, 2006 - **Community Connections/** Washington, DC
November, 2007 **Women Trauma Team**

Community Support Specialist

Provided clinical case management services to a caseload of twenty-five adults with histories of severe Mental illness, substance addiction and homelessness.

Experience included: establishing therapeutic relationships; maintaining regular contact with network members and other treatment providers; monitoring medication compliance; providing counseling services; coordinating all treatment services; obtaining and monitoring appropriate residential placements; providing crisis intervention services; conducting assessments, treatment planning and progress reports, managing client financial matters; developing and facilitating treatments groups for women trauma survivors.

September, 2005 - **Montgomery County DHHS/** Rockville, MD
June, 2006 **Treatment Foster Care Unit**

Social Worker I

Maintain and monitor the safety and well-being of children living in foster homes and group homes.

Experience included: establishing therapeutic relationships with each child; conducting assessment, treatment planning and progress reports for court; maintaining on-going communication with foster families, in addition, to resolving conflicts between children and their foster parents; conducting assessments, treatment plans and progress reports for biological families; arranging and facilitating visits between biological parents and children; attending and participating in treatment team meeting to coordinate services that in the best interest of the child; documenting services to children in care in compliance with agency policy and contract requirements.

Social Work Licenses

Present - June, 2013	License Certified Social Worker- Clinical License No: LC18983	State of Maryland
Present - December, 2011	License Independent Clinical Social Worker License No: LC50079239	District of Columbia

Post Graduate Training

May, 2011- September, 2010	Washington School of Psychiatry Fundamental Concepts and Techniques of Dynamic Psychotherapy	District of Columbia
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Professional Affiliations

Present - April, 2010	National Association of Social Workers
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Volunteer Experience

September, 2002 June, 2007	Girl Scout Troop Leader Burtonsville Troop 1288	Burtonsville, MD
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References

References Available Upon Request